Portal Policial Guía de Uso



2020



01 Realizar un requerimiento 02 Crear una cuenta 03 Explorar tu cuenta 04 Acceder a la respuesta del requerimiento

Realizar un requerimiento

- 1. Ingrese a lert.uber.com
- 2. Click "Submit a request" (Crear solicitud)

Notes

- Navegadores recomendados: Chrome, Safari, Microsoft Edge
- Otros navegadores: Firefox, Internet Explorer IE11
- Funciona en computadoras de escritorio, laptops, tabletas, y celulares!

Uber Create a request FAQ Guidelines Help

Law Enforcement Response Portal

Provides data to law enforcement and public health officials. This support is available everywhere we operate, 24 hours a day.

Submit a request Sign in



Some things have changed!

For more information please review our FAQs and guidelines.

음 Log in

- Certificacion de ser agente; policial o judicial con un requerimiento válido)
- 2. Click "Begin request" (Iniciar solicitud)

Notas

- Sin un proceso legal válido, Uber no proveera nuestra informacion (al menos que sea una emergencia).
- Emergencia: Un riesgo inminente de daño físico o muerte.

Uber Create a request FAQ Guidelines Help

음 Login

Certification requirement

Requests to Uber Technologies, Inc. through this system may be made only by governmental entities.

By submitting a request, you are acknowledging that you are a government official making a request in your official capacity. Information provided by Uber Technologies, Inc. is intended to be used solely for law enforcement purposes and may not be shared with any third parties.

I'm ready to submit my request and have a document of legal process ready.*

I certify that I am an authorized law enforcement officer or government official.



Not law enforcement?

 Ingrese su correo oficial (gubernamental) y de click a "Continue".

Notes

- Uber SOLO brindará información a autoridades policiales/judiciales con cuentas de correo oficiales (gubernamentales).
- NO utilice correo de Gmail, Hotmail, Yahoo, o cualquier otro correo no gubernamental.
- Su solicitud será rechazada.
- Captcha puede o no solicitarle que resuelva una prueba esto varía y es normal.



Uber create	arequest FAQ Guidelines Help			은 Log in
*Please enter address	Ub your government email	er Law Enforcement Su	upport	
		Back Continue protected by reCAPTCHA Process Terms	2	
		(May) Alma		
			/	

1. Ingrese su información

"Your Information"

"First Name" "Last Name" "Country" "Phone Number" Nombre propio Apellido País Número de teléfono

"Agency Information"

"Agency"

"State/Province" "Street" "City" "Zip/Postal Code" Agencia policial/judicial (Fiscalía, Procuraduría, Juzgado etc.) Estado/Provincia Calle Ciudad Código postal

	Uber Law Enforcement Support	
Your Information		
*First Name		
*Last Name		
*Country	Select an Option	
*Phone Number		
Agency Information		
*Agency		
*State/Province	Select an Option	
*Street		
*City		
*Zip/Postal Code		

Notas

- Todos los campos son obligatorios.
- Debe brindar el número de teléfono **celular** del agente que está llevando la investigación.

1. Seleccione su tipo de solicitud

Notas

- Seleccione "Data Request" para subir sus requerimientos de información.
- Seleccione "Preservation Request" para solicitar que Uber guarde Información específica de un usuario/conductor (90 días).



- 1. Describa brevemente lo que está solicitando en "Description"
- 2. Indique si se trata de una emergencia

Notas

• Emergencia: Un riesgo inminente de daño físico o muerte.

Request Information		Step 1/5
Please provide an overview of	the investigation and describe in detail the information you are requesting.	
*Description	Enter Description here	
Is this an Emergency?		
Is this an Emergency? * Is the matter you are investig	gating an emergency involving danger of death or serious physical injury?	
Is this an Emergency? * Is the matter you are investig • Yes No	gating an emergency involving danger of death or serious physical injury?	
Is this an Emergency? *Is the matter you are investig • Yes No *Please describe in detail the requesting.	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific	e details on the data you are
Is this an Emergency? *Is the matter you are investion • Yes No *Please describe in detail the requesting. Enter details	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific	: details on the data you are
Is this an Emergency? * Is the matter you are investig • Yes No * Please describe in detail the requesting. Enter details	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific	: details on the data you are
Is this an Emergency? *Is the matter you are investig • Yes No *Please describe in detail the requesting. Enter details	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific	: details on the data you are
Is this an Emergency? *Is the matter you are investig • Yes No *Please describe in detail the requesting. Enter details Based on your description,	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific Uber will review your request and determine whether it qualifies as an Emergency.	: details on the data you are
Is this an Emergency? *Is the matter you are investig • Yes • No *Please describe in detail the requesting. Enter details Based on your description,	gating an emergency involving danger of death or serious physical injury? nature of the imminent threat of death or serious physical injury, and provide specific Uber will review your request and determine whether it qualifies as an Emergency.	: details on the data you are

1. "Legal Process Information" -

Señala si tienes un proceso legal válido (oficio, orden judicial, instrucción de fiscal, número de expediente)

 "Timelines" — Brinde rangos de periodo requerido (opcional)

> "Requested Records Beginning" "Requested Records Ending"

Hora inicial Hora final

3. Siga cualquier otra instrucción

Notes

- Legal process is required for non-emergencies, except for DNE inquiries.
- For Emergencies, you may be allowed to submit a request without a legal process document.



- Especificar si se cuenta con proceso legal válido (número de expediente) en el apartado "Legal Process Information"
- 2. En caso de ser necesario, de click en "Upload files" para subir su proceso legal (oficio).
 - Seleccione un documento de su escritorio*
 - Cuando termine de click en "Done"
 - Su documento aparecerá aquí.
 - De click al icono de basura si necesita borrarlo.
- 3. Elija "Request" en el tipo de proceso legal en "Type of Legal Process"
- 4. "Timelines", igual que en la diapositiva anterior

*Este proceso varía dependiendo de su sistema operativo, navegador y dispositivo.

Uber Create a request FAQ Guidelines H	elp	음 Log in
Uber Law Enforcement Suppo	prt	Data Request Step 2/5
Legal Process Information Do you have a valid legal process document? • Yes No		
Files SearchWarrant.png 💼		
*Type of Legal Process	Select an Option	v
Timelines		
Requesting Records Beginning		ä
Requesting Records Ending		Ë
	Back Continue	

Paso 9a

- Responda las siguientes preguntas: "En su investigación están involucrados..."
 - "A minor or vulnerable person?" "A fatality?" "Sexual assault?" "Terrorism?"
- ¿Menores o personas vulnerables? ¿Una fatalidad? ¿Asalto sexual? ¿Terrorismo?

Uber Law Enforcement Su	oport	Data Request
Questions		Step 3/5
Does the incident you are investigating ir	volve:	
*A minor or vulnerable person?	Yes No	
*A fatality?	Ves No	
*Sexual assault?	Ves No	
* Terrorism?	◯ Yes ◯ No	
Nature of Incident		
What is the nature of the incident you are At least one value is required.	investigating?	
Abduction		
Driving Under the Influence		

Paso 9b

 Defina el delito que está investigando en "Nature or Incident"*

> "Abduction" "Driving Under the Influence" "Narcotics Trafficking" "Food Related"

"Fraud" "Fugitive" "Human Trafficking" "Illegal Labor" Secuestro Manejar bajo la influencia de alcohol y/o drogas Tráfico de sustancias ilícitas Relacionado con alimento (Uber Eats) Fraude Fugitivo Trata de Personas Labor ilegal

*Al menos un valor es requerido

Uber Create a request FAQ Guidel	res Help	<u>ዳ</u>
Uber Law Enforcement Su	oport	Data Request Step 3/5
Questions		
Does the incident you are investigating i	volve:	
*A minor or vulnerable person?	YesNo	
*A fatality?	YesNo	
*Sexual assault?	YesNo	
* Terrorism?	YesNo	
Nature of Incident		
What is the nature of the incident you an At least one value is required.	investigating?	
Abduction		
Driving Under the Influence		
Food Related		
Fraud		
Fugitive		
Human Trafficking		
Illegal Labor		
Mieeing Person		

Paso 9c

- Defina el delito que está investigando en "Nature or Incident"* – continuado
 - "Missing Person" "Physical Altercation" "Road Traffic Incident" "Sexual Misconduct" "Robbery" "Theft" "Verbal Assault" "Weapons Possession" "Other"
- Persona desaparecida Altercado físico Incidente en la vía Conducta Sexual inapropiada Robo Hurto Abuso verbal Portación/porte de armas Otro
- 2. Proporcione fecha del incidente

Uber Law Enforcement Su	pport	Data Request Step 3/5
Questions		
Does the incident you are investigating in	volve:	
*A minor or vulnerable person?	YesNo	
*A fatality?	YesNo	
*Sexual assault?	Ves No	
* Terrorism?	Ves No	
Nature of Incident		
What is the nature of the incident you are At least one value is required.	investigating?	
Abduction Driving Under the Influence Narcotics Trafficking		
Food Related		

*Al menos un valor es requerido

- 1. Cuando sea necesario...
 - a. Click "Add Person"
 para añadir más personas
 de las cuales requiere
 información
 - b. Click "Add Trip" para añadir un viaje
 - c. Click "Add Vehicle" para añadir un vehículo

Uber Law Enforcement Support	Di St	ata Request ep 4/5
Subject Identification		
Uber retains the discretion to take action on any person using its platform w their information is being requested by law enforcement.	ho represents a safety risk. It is Uber's policy to the	notify platform users
Add Person		
People		
Add Trip		
Trips		
Add Vehicle		
S Vehicles		

Uber's policy is to notify riders and driver-partners of law enforcement requests for their information before disclosure, whenever possible, with exceptions for emergencies, exigent requests, when we have a good faith belief that notice would be counterproductive or would create a risk to safety, or when we are prohibited from doing so by law (i.e., by statutory prohibition or court order). Law enforcement officials seeking non-disclosure of legal requests should provide relevant details concerning their investigation so that we may determine whether the request falls into one of these exceptions. In all other circumstances, law enforcement must obtain a non-disclosure order. If Uber receives a request for disclosure that is not governed by existing

Notas

 Estos rubros son en referencia a personas, viajes o vehículos para los cuales está solicitando información.

Paso 10a

Anadir Persona Investigada

1. Agregar la información relevante:

"Person's Role"

"Suspect" "Victim" "Witness"

"Person of Interest"

"Business Unit"

"Rides"

"Eats"

"Jump"

"Unknown"

"Relationship"

"Uber Rider" "Uber Driver" "Unknown"

Rol de la persona Sospechoso Víctima Testigo Persona de interés Unidad de Negocio/Producto Viajes Eats (entrega de alimentos) Jump (bicicletas/monopatines) Desconocido Relación Pasajero Conductor Desconocido

Uber Law Enforceme		Add Person	Data Request Step 4/5
Subject Identification			
	Person's Informatio	n	to notify platform users when
	Person's Role		2 L
Add Person	Select an Option		•
Add Ferson	Business Unit		_
	Select an Option		•
	Relationship		
	Select an Option		•
	Person Detail		
	First Name		
	Last Name		
	Email		
NI-ALC-ALC-	Phone Number		
Nouncation	Those Humber		
	Indentification Type	Select an Option	▼ est.
This section allows you to reque			
This section allows you to reques	Indentification		vhenever possible, with
This section allows you to reques Uber's policy is to notify riders ar exceptions for emergencies, exic	Indentification Number		vhenever possible, with or would create a risk to safety,
This section allows you to request Uber's policy is to notify riders ar exceptions for emergencies, exic or when we are prohibited from o requests should mavide relevant	Indentification Number		vhenever possible, with or would create a risk to safety, eking non-disclosure of legal

Paso 10a

Anadir Persona Investigada

- 1. Agregar la información relevante:
 - "First Name" "Last Name" "Email" "Phone Number" "Identification Type" "Driver's Licence" "Driver's Permit" CPF CINC "National ID" "Other" "Identification Number"

Primer nombre Apellido Correo electrónico Número telefónico Tipo de identificación Licencia de conducir Permiso de conducir Sólo para Brazil) (No aplica para América Latina) Identificación oficial Otro Número de identificación

				Data Damast
UDEI Law Enforceme		Add Person		Step 4/5
Subject Identification				
Uber retains the discretion to tak	Person's Information	n		
	Person's Role			
Add Person	Select an Option		•	
Addition	Business Unit			
	Select an Option		•	
	Relationship			
	Select an Option		•	
	Person Detail			
	First Name			
	Lasthiana			
	Last Name			
	Email			
	Dhana Numhar			
Notification	Phone Number			
Notification	Phone Number	Orlant on Ontion		
Notification This section allows you to reques	Indentification Type	Select an Option	•	
Notification This section allows you to reques Uber's policy is to notify riders at	Indentification Type	Select an Option	• • •	st. henever possible, with
Notification This section allows you to reques Uber's policy is to notify riders an exceptions for emergencies, exic or when we are prohibited from	Indentification Type Indentification Number	Select an Option	•	st. henever possible, with or would create a risk to safety, eking non-disclosure of legal
Notification This section allows you to requer Uber's policy is to notify riders ar exceptions for emergencies, exic or when we are prohibited from or requests should provide relevant	Indentification Type Indentification Number	Select an Option		st. henever possible, with r would create a risk to safety, eking non-disclosure of legal Is into one of these exception:

Paso 10a

Anadir Persona Investigada

1. Dar click en "Save Person" para guardar la persona

Notes

- Es importante que Uber sepa el rol de la persona investigada para evaluar si existe un riesgo potencial en la plataforma.
- Si brinda información bancaria, por favor proporcione:
 - Número completo (mínimo los primeros 6 y últimos 4, rellenando el resto con 0s)
 - Fecha de vencimiento
 - Fechas y montos de las últimas transacciones

Uber Law Enforceme		Add Person	<u></u>	Data Request Step 4/5
Subject Identification				
	Person's Informatio	n		
their information is being reques	Person's Pole			to notify platform users when
_	Select an Option			
Add Person	Business Unit			
Paopla	Select an Option		•	
	Relationship			
Add Trip	Select an Option		•	
Add mp				
Trips	Person Detail			
	First Name			
Add Vehicle	- not reality			
	Last Name			
Vehicles	Email			
	Dhone Niverhor			
Notification	Phone Number			
This section allows you to reque:	Indentification Type	Select an Option	*	est.
Uber's policy is to notify riders ar	Indentification			vhenever possible, with
exceptions for emergencies, exig	Number			or would create a risk to safety,
or when we are prohibited from r				Reking non-disclosure of legal alls into one of these exceptions
requests should provide relevant				ina inte arte ar intere ana aprilare.
requests should provide relevant In all other circumstances, law er		C	ancel Save Person	that is not governed by existing

Paso 10b

Agregar Viaje

- 1. Agregar la información relevante:
 - "Trip Date" "Trip Time" "Select an Option" "Trip Start Location" "Trip End Location" "Trip Ids" "Trip Type of Vehicle" "Trip Other Info"

Agregar fecha Agregar hora Seleccione una opción Ubicación de inicio del viaje Ubicación final del viaje Identificación del viaje Tipo de vehículo Otra información

2. Dar click en "Save Trip" para guardar el viaje

Uber Law Enforceme	nt Support			Data Request Step 4/5
Subject Identification		Add Trip	to	
	Trip Info			
	Trip Date Trip Time	Select an Option	₩ ▼	
Add Trip	Trip Start Location			
	Trip End Location			
	Trip Type of Vehicle			
	Trip Other Info	Enter details here		
Notification				
This section allows you to reques			ist	
Uber's policy is to notify riders ar exceptions for emergencies, exig or when we are prohibited from or requests should provide relevant		Ca	vh or ncel Save Trip ae	enever possible, with would create a risk to safety king non-disclosure of legal s into one of these excentior

Paso 10c

Agregar vehículo

1. Agregar la información relevante:

"Vehicle Make" "Vehicle Model" "Vehicle License Plate" Marca del vehículo Modelo del vehículo Placa/Patente del vehículo

2. Dar click en "Save Vehicle" para guardar el vehículo

Uber Law Enford	ement Support	Data Request Step 4/5
Subject Identificatio	n	
		its a safety risk. It is Uber's policy to notify platform users wher
		^
	Add Vehicle	
	Vehicle Information	
	Vehicle Make	
Trips	Vehicle Make	
Add Irip Trips Add Vehicle	Vehicle Make Vehicle Model Vehicle License Plate	
Add Inp Trips Add Vehicle	Vehicle Make Vehicle Model Vehicle License Plate	

User's policy is to notify riders and driver-partners of law enforcement requests for their information before disclosure, whenever possible, with exceptions for emergencies, exigent requests, when we have a good faith belief that notice would be counterproductive or would create a risk to safety, try when we are prohibited from doing so by law (e.e., by statutory prohibition or court order). Law enforcement officials seeking non-disclosure of legal equests should provide relevant details concerning their investigation so that we may determine whether the request falls into one of these exceptions. In all other circumstances, law enforcement must obtain a non-disclosure order. If Uber receives a request for disclosure that is not governed by existing any or an accompanying non-disclosure roter, we will give law enforcement the opportunity to seek court-ordered non-disclosure before we provide provide.

- 1. Revise la información que ingresó
- 2. Puede subir documentos adicionales aquí en caso de ser necesario.

Notas

 En caso de que necesite editar algo puede dar click a "Back" y regresar — nada de información se perderá si retrocede o avanza.

Subject Information		
Person Info		
Person 1		
Person's Role	Suspect	
Business Unit	Rides	
Relationship	Uber Rider	
First Name		
NDO Information		
Disclosure Instructions	Notify Subject of Request	
Files Upload		
Please upload any additional su	oporting documents here.If not you can submit the request.	
.↑. Upload Files Or drop file	5	
Files		
	Back Submit	

- ¡Ha terminado! De inmediato se le proporcionará su número de solicitud
- De Click en "YES to create an account" para crear su cuenta. Es necesario crear una cuenta para descargar la información.

Notas

- Recibirá de inmediato un correo de confirmación (verificar correos no deseados)
- Aún si no crea una cuenta, una vez que el especialista de LERT revise su solicitud, se le enviará una invitación para crear su cuenta.

Uber Create a request FAQ Guidelines Help

음 Log in

Uber Law Enforcement Support

Success!

Your request number #00111099 has been successfully submitted.

Create an Account?

Creating an account offers numerous benefits such as: viewing and managing the status of your request, securely accessing files, and securely communicating with our team.

Note: You must have an account to view and download the result of your request when it's ready. You can save time by doing so now.

YES! Create account now

No, I'll create account later

Crear una cuenta

Una vez que un especialista de LERT haya revisado su solicitud y validado que sea un agente policial/judicial, recibirá un **correo de bienvenida**

1. Haga click en "CLICK HERE" para iniciar

Notas

- Si tiene problemas con el acceso, algunos links incluídos al final del correo pueden ser de ayuda para que su área de soporte técnico pueda resolver lo problemas básicos.
- Recuerde revisar su carpeta de correos no deseados.

LERT Community noreply_lert@uber.com Date: 20-12-2019 0:10:17

Subject: Sandbox: Welcome to the UBER Law Enforcement Portal

Hello,

Welcome to the UBER Law Enforcement Portal! This serves as your confirmation that your access has been approved under the following username:

Username: foyivat622@mail3plus.net Password: Please CLICK HERE to set your password and begin using your account.

Please access the portal using following browsers (Google Chrome, Firefox, Safari, or a mobile device) as older versions of Internet Explorer are not fully supported by the Portal. Additionally, please provide the following link to your IT department so they can whitelist the proper domains and IP addresses to ensure you will be able to access all portal features:

Salesforce IP addresses and Domains Link:

https://help.salesforce.com/articleView?id=000003652&type=1 Box IP Addresses and Domains link: https://community.box.com/t5/Howto-Guides-for-Account/Configuring-A-Firewall-For-Box-Applications/ta-p/12

- 1. Ingrese una contraseña y confírmela
- 2. De click en "Change Password" para cambiarla

Notas

• Es necesario que su contraseña tenga 8 caracteres, 1 letra y 1 número

Enter a new pa	assword for fovivat622@mail3plus.net
Make sure to i	nclude at least:
8 char	acters
1 lette	r
🔵 1 num	ber
* New Passwo	rd
	(
* Confirm New	/ Password
	Q
Password was la	ast changed on 12/19/2019 4:10 PM.

¡Listo! Usted deberá ser redirigido a la página inicial

Uber Create a request FAQ Guid	elines Help	음 Log ir
Request Information. Manage case	/ Enforcement Portal s. Faster.	
CREATE REQUEST		
Waiting on Me In Progress	Completed	
Request Number	 Request Record Type 	Date/Time Opened
Request Number	 Request Record Type 	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened
Request Number	 Request Record Type There are no records in this I 	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened
Request Number	Request Record Type There are no records in this I	Date/Time Opened

Explorar tu cuenta

Pantalla de inicio de su cuenta

Desde esta pantalla usted puede:

- 1. Realizar una nueva solicitud
- Ver todas sus solicitudes actuales y pasadas

Waiting on Me Solicitudes que necesitan una respuesta de su parte

In Progress Solicitudes en las que está trabajando el equipo de LERT

Completed Solicitudes procesadas

Uber Create a request FAQ Gu	idelines Help	음 Log in
Welcome to the Uber La	w Enforcement Portal	
Request Information. Manage cas	.es. Faster.	
CREATE REQUEST		
Waiting on Me In Progress	Completed	
Request Number	 Request Record Type 	Date/Time Opened
	I here are no recorde in this list	

Acceder a la respuesta del requerimiento

Reciba un correo electrónico

Cuando LERT termine de procesar su solicitud, usted recibirá un correo electrónico notificando que tiene un documento pendiente por acceder.

 De Click en el link "here" para que sea redirigido al Portal Policial

noreply_LERT@uber.com <u>via</u> z2d6xxeopkxoqg2p.s22o6h9.21-a5tp 11:52 AM (8 minutes ago) 5 to me -	:
Hello Lionel Messi, Thank you for using the UBER Law Enforcement Portal. Please click <u>here</u> to view the update to your request. Thank you, Uber Law Enforcement Response Team <u>lert.uber.com</u> uber.com	
Reply Forward	

Pantalla de detalles de su solicitud

Después de ingresar, será redirigido a su solicitud.

Esta es una imagen de dicha página



Documento con la respuesta a su solicitud

Su respuesta e información (en caso de que contemos con ella) se encontrará en la sección de historial de mensajes en formato PDF. Los archivos estarán encriptados, por lo que se le brindará una Contrase contraseña Los archivos pueden ser descargados múltiples veces De Cl para descare durante un periodo de 90 días.

	Uber Create a request FAQ Guidelin	nes Help		음 Login
	Data Request Por	rtal New	12/12/2019 2:43 PM	
	Conversation			
ən	Post			
lla) se		Share an updat	e	Share
nistorial				
. Los	Sort by: Most Recent Activity +		Q Search this feed	.
DOK	tngta.uber41.5695303805942	834E12 (Uber)		
, por	15m ago			
, por Contraseña —	15m ago Please find attached the data you r IHL&o*x*1	equested. Please download the	file and use the following password to view the o	contents:
, por _{Contraseña} ——— den	15m ago Please find attached the data you r HL&o*x*1 Sample	equested. Please download the	file and use the following password to view the d	contents:
Contraseña — den Ces De Click	15m ago Please find attached the data you r I:HL&o*x*1 Sample Production	equested. Please download the t	file and use the following password to view the o	contents:
, por Contraseña — den CES De Click s. ^{para descargar}	15m ago Please find attached the data you r tHL&o*x*1 Sample Production Sample Prod	equested. Please download the t	file and use the following password to view the o	contents:
Contraseña den Ces De Click s. para descargar gregue comentarios en caso de	ISm ago Please find attached the data you r IHL&o*x*1 Sample Production Sample Prod	equested. Please download the	file and use the following password to view the o	contents:

Proceso de apoyo a la investigación: no emergencias

Triaje

Un especialista del equipo de respuesta a autoridades policiales/judiciales revisa la solicitud y prioriza con base en el marco de referencia de triaje

Apoyo

Este proceso se agiliza adjuntando el proceso legal válido y proporcionando la mayor cantidad posible de detalles relacionados a la solicitud.

Respuesta

Con base en el nivel de inmediatez y complejidad de la solicitud, tal como se define durante el triaje, el tiempo inicial de respuesta varía entre 10 minutos y 2 días. Entrega de información "

Hemos puesto la seguridad en el centro de todo lo que hacemos.

Dara Khosrowshahi, Uber CEO